

SDG&E BILL (page 1)



ACCOUNT NUMBER [REDACTED]
SERVICE FOR [REDACTED]

DATE MAILED Aug 31, 2021 Page 1 of 6
sdge.com

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Bill Discount: You can save 30% or more on your monthly energy bill. Eligibility is based on participation in certain public assistance programs or current household income and the number of people living in your home. To apply, call 1-877-646-5525 or visit sdge.com/CARE.

Descuento en la facture: Puede ahorrar un 30% o más en su factura mensual de energía. Los requisitos del programa se basan en la participación en ciertos programas de asistencia pública, o el ingreso anual y el número de personas que viven en el hogar. Para aplicar, llame al 1-877-646-5525 o visite sdge.com/CARE.

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com

Account Summary

Previous Balance			[REDACTED]
Payment Received	8/18/21	THANK YOU	[REDACTED]
Current Charges			[REDACTED]
Total Amount Due			[REDACTED]

Recognizing COVID-19's economic impact, SDG&E is waiving late payment fees until further notice.

Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	Jul 30, 2021 - Aug 27, 2021	31,072 kWh	12,227.21
Total Charges this Month			[REDACTED]

Regulatory Notices

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

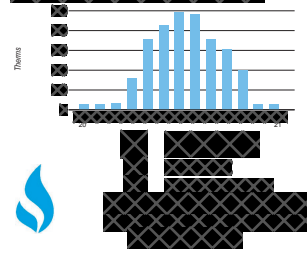
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



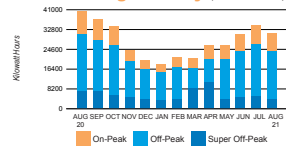
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PAY ONLINE
sdge.com

SERVICE ADDRESS: [REDACTED]

DATE DUE Sep 15, 2021
AMOUNT DUE [REDACTED]



Electric Usage History (Total kWh used)



31,072 kWh used
 1,071.4 Daily avg kWh
 1,148.2 Daily avg kWh last month
 20.3% Change in daily avg kWh from last year
 6.7% Change in daily avg kWh from last month
 142.1 Max monthly demand
 145.0 Max annual demand
 29 Days in billing cycle

DATE DUE Sep 15, 2021
AMOUNT DUE [REDACTED]

Please enter amount enclosed.

\$ [REDACTED]

Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC
PO BOX 25111
SANTA ANA CA 92799-5111

CY 19

ENERGY311 BILL (page 1)



7220 TRADE ST. #370
SAN DIEGO, CA 92121
www.energy311.com

Electricity supplied by
[REDACTED]
San Diego Gas & Electric Company

DATE: 8/28/2021
ACCOUNT NUMBER [REDACTED]
SERVICE FOR: [REDACTED]

DATE DUE 9/11/2021
AMOUNT DUE \$12,227.21

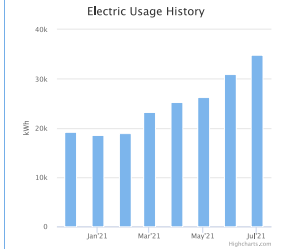
Energy311 provides software billing services to help commercial property owners profit from their clean energy investments. For more information call (858) 255-1664 or visit www.energy311.com

Account Summary

Current Charges	7/30/2021 - 8/28/2021	\$12,227.21
Total Amount Due		\$12,227.21

Summary of Current Charges

Billing period	Usage	New Charges
7/30/2021 - 8/28/2021	31,072 kWh	\$12,227.21
Total Charges this Month		\$12,227.21



31,072 kWh used
 1,071.4 Daily avg kWh
 1,123.2 Daily avg kWh last month
 -4.6% Change in daily avg kWh from last month
 142.1 Max monthly demand
 29 Days in billing cycle

This pdf document compares the E3 bill to the original SDG&E bill over the same time period and usage to demonstrate how the E3 bill precisely matches charges found on the SDG&E bill.

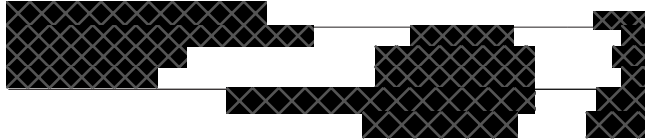
SDG&E BILL (page 2)



ACCOUNT NUMBER [REDACTED]
DATE DUE
Sep 15, 2021

DATE MAILED Aug 31, 2021
sdge.com Page 3 of 6

Detail of Current Charges - Continued



Electric Service

Rate: TOU Plus - AL-TOU-Commercial Climate Zone: Inland
Billing Period: 7/30/21 - 8/27/21 Total Days: 29
Meter Number: [REDACTED] (Next scheduled read date Sep 28, 2021) Cycle: 19
Meter Constant: 240.000 Billing Voltage Level: Secondary
Circuit: 0435 Block: 43
Total Usage: 31,072 (Usage based on interval data)

ELECTRIC CHARGES

	Amount(\$)
Time of Use Customer Charge	186.30
Electricity Delivery (Details below)	31,072 kWh
SUMMER USAGE	
On-Peak	
Off-Peak	
Super Off-Peak	
kWh used	7,082 19,877 4,113
Rate/kWh	\$.00392 \$.00392 \$.00392
Charge	\$27.76 + \$77.92 + \$16.12 = 121.80

Summer On-Peak Demand	132.5 kW x \$20.84	2,761.30
Non-Coincident Demand	142.1 kW x \$28.06	3,987.33
Wildfire Fund Charge	31,072 kWh x \$.00580	180.22

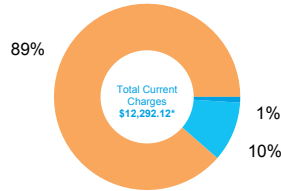
	Amount(\$)
Electricity Generation (Details below)	31,072 kWh
SUMMER USAGE	
On-Peak	
Off-Peak	
Super Off-Peak	
kWh used	7,082 19,877 4,113
Rate/kWh	\$.15202 \$.12675 \$.09909
Charge	\$1,076.61 + \$2,519.41 + \$407.56 = 4,003.58

Capacity Reservation Demand	72.5 kW x \$3.72	269.70
Total Electric Charges		\$11,510.23

TAXES & FEES ON ELECTRIC CHARGES

	Amount(\$)	
City of San Diego Franchise Fee Differential	11,330.01 x 5.78%	654.87
Franchise Fees on Electric Energy Supplied by Others	180.22 x 6.88%	12.40
State Surcharge Tax	31,072 kWh x \$.000300	9.32
State Regulatory Fee	31,072 kWh x \$.001300	40.39
Total Taxes & Fees on Electric Charges		\$716.98
Total Electric Service		\$12,227.21

Breakdown of Current Charges



*Credits are not shown on the chart
The total current charges include the following components. Definitions for these terms are shown on page 6 of your bill.



Electric Charges

Electricity Generation	\$4,273.28
Transmission	\$2,348.55
Distribution	\$4,110.36
Nuclear Decommissioning	\$2.18
Competition Transition Charge	\$22.04
Local Generation Charge	\$188.92
Reliability Services	-\$31

Other Charges & Credits (Electric)

Public Purpose Programs	\$384.99
Wildfire Fund Charge	\$180.22
Other	\$716.98

Total Current Charges \$12,292.12

ENERGY311 BILL (page 2)



7220 TRADE ST. #370
SAN DIEGO, CA 92121
www.energy311.com

Electricity supplied by [REDACTED] &
San Diego Gas & Electric Company

Detail of Current Charges

RATE: AL-TOU GENERAL SERVICE - TIME METERED
BILLING PERIOD: 7/30/2021 - 8/28/2021
TOTAL DAYS: 29
TOTAL USAGE: 31,072 kWh

Energy Charges			
Electric Commodity Cost Summer Off-Peak	19,877.0 kWh	x 12.675¢	\$2,519.41
Electric Commodity Cost Summer On-Peak	7,082.0 kWh	x 15.202¢	\$1,076.61
Electric Commodity Cost Summer Super Off-Peak	4,113.0 kWh	x 9.909¢	\$407.56
Subtotal			\$4,003.58
Delivery Charges			
Distribution - Secondary Voltage Summer On-Peak	132.5 kW	x \$17.320	\$2,294.90
Transmission - Secondary Voltage Summer On-Peak	132.5 kW	x \$3.520	\$466.40
Capacity Reservation Charge	72.5 kW	x \$3.720	\$269.70
Non-Coincident Demand Charge Distribution - Secondary Voltage	142.1 kW	x \$11.150	\$1,584.41
Non-Coincident Demand Charge Transmission - Secondary Voltage	142.1 kW	x \$16.910	\$2,402.91
Subtotal			\$7,018.33
Other Delivery Charges			
Public Purpose Programs	31,071.8 kWh	x 1.239¢	\$384.98
Local Generation Charge	31,071.8 kWh	x 0.608¢	\$188.92
Distribution - Secondary Voltage	31,071.8 kWh	x 0.144¢	\$44.74
Competition Transition Charges - Secondary Voltage	31,071.8 kWh	x 0.071¢	\$22.06
Nuclear Decommissioning	31,071.8 kWh	x 0.007¢	\$2.18
Reliability Services	31,071.8 kWh	x -0.001¢	-\$0.31
Transmission	31,071.8 kWh	x -1.676¢	-\$520.76
Basic Service Fee : 0-500 kW Secondary Voltage	1.0 months	x \$186.300	\$186.30
Subtotal			\$308.10
State Taxes and Fees			
State Surcharge Tax	31,071.8 kWh	x 0.030¢	\$9.32
State Regulatory Fee	31,071.8 kWh	x 0.130¢	\$40.39
Wildfire Fund Charge	31,071.8 kWh	x 0.620¢	\$192.62
City of San Diego Franchise Fee Differential	\$11,330.01	x 5.780%	\$654.87
Subtotal			\$897.21
Your new charges			\$12,227.21

SDG&E BILL (page 3)



ACCOUNT NUMBER [REDACTED]
 DATE DUE
 Sep 15, 2021

DATE MAILED Aug 31, 2021
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Your Electricity Dashboard

Highest Usage Hour

Highest Usage Hour (Demand) this month:



142.1 kW on August 12, 2021 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Summer	kWh
On-Peak	7,082
Off-Peak	19,877
Super Off	4,113
Total	31,072

TOU Period - Weekdays	Summer	Winter
	June 1 - October 31	November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	6:00 a.m. - 4:00 p.m.; 9:00 p.m. - midnight	6:00 a.m. - 4:00 p.m. (Excluding 10:00 a.m. - 2:00 p.m. in March and April; 6:00 p.m. - midnight)
Super Off-Peak	Midnight - 6:00 a.m.	Midnight - 6:00 a.m.; 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer	Winter
	June 1 - October 31	November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m.; 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m.; 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.

ENERGY311 BILL (page 3)



7220 TRADE ST. #370
 SAN DIEGO, CA 92121
www.energy311.com

Electricity supplied by
 [REDACTED] &
 San Diego Gas & Electric Company

Your Electricity Dashboard

Highest Usage Hour

Tier	kW	Date
Summer Peak Demand Hour	132.5	8/12/2021 4:00pm
Peak Demand Hour	142.1	8/12/2021 2:00pm

Time of Usage - Electricity

Tier	kWh
Summer On-Peak	7,081.7
Summer Off-Peak	19,877.0
Summer Super Off-Peak	4,113.1
Total	31,072

SDG&E BILL (page 4)



ACCOUNT NUMBER [REDACTED]
DATE DUE
Sep 15, 2021

DATE MAILED Aug 31, 2021
sdge.com

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Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.
City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.
Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.
Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.
Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.
Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.
DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.
Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using

hourly pricing, this charge appears only for informational purposes and will be offset by a credit.
Franchise Fees for Electric Energy Supplied by Others - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.
kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.
Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.
Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.
Maximum Monthly Demand - The maximum demand during the current billing period.
Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.
Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).
Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.
State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.
Therm - Unit of measurement for billing purposes, nominally 100,000 Btu.
Therm Multiplier - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.
Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.
Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.**
Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.
Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.
If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements
If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.
Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.
If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3002 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

ENERGY311 BILL (page 4)



7220 TRADE ST. #370
SAN DIEGO, CA 92121
www.energy311.com

Electricity supplied by
[REDACTED]
San Diego Gas & Electric Company

Contact Information

Property contact

[REDACTED]

Billing service contact
(performed by Energy311 on behalf of property)
ENERGY311.COM
7220 TRADE ST. #370
SAN DIEGO, CA 92121
Phone: (858) 255-1664
Email: customerservice@energy311.com
Web: www.energy311.com

Important Information

Definitions

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.
Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.
Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.
Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.
Wildfire Fund Charge - Pays for bonds issued by the Dept. of Water Resources (DWR) to cover the costs of purchasing power during the electricity crisis.
Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both San Diego Gas & Electric Company and [REDACTED].
kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.
Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.
Maximum Monthly Demand - The maximum demand during the current billing period.
Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.
Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).
Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times.
State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.
State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.
Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Energy311 Policies and Notices

Options for paying your bill

On-line:	EFT or Credit Card	www.energy311.com
Phone:	Credit Card	(858) 255-1664
Mail-in:	Check or Money order	ENERGY311 7220 TRADE ST. #370 SAN DIEGO, CA 92121

Past due bills

Your bill was prepared on 8/28/2021. Your bill is due when you receive it and becomes past due 25 days after the date the bill was prepared. A monthly late payment charge, equal to 8.4% base divided by 12 and rounded to the nearest one-tenth of one percent (0.7%), will be assessed on accounts with billing in arrears if not received by ENERGY311 by the "late charge date" as shown on the bill. The "late charge date" will be at least 25 days from the date mailed as indicated on the bill. Payments applied shall satisfy the oldest portion of the bill first, any other billings second, and the current billing last. The charge may then be applied to any remaining unpaid balance.

Rules and rates

San Diego Gas & Electric Company's rates are available in full at <https://sdge.com> or upon request.

Disputed bills

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact your property owner.

Electronic Fund Transfers (EFT)

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call customer service.

